



Dear Ben and Micha,

There are simply not enough words to thank you for the exceptional care provided to my mother over the past five years. Louise was an extraordinarily special person, and I feel that we found equally special people to be her caregivers.

I recall back in 2017, how anxious I was making the decision to move mom from her home of 50 years. I feared how and if she would adjust to new surroundings, especially given her blindness. However, from the day she arrived at The Oasis, my fears were alleviated. The warmth and compassion of the staff, as well as the inclusive environment, allowed mom to adjust far better than I ever expected.

Throughout her stay, and most notably the last few months of her life, Louise was treated with kindness, compassion and dignity. Having been with her around the clock during her last week, I was able to witness first-hand the sincere and genuine nature of this care and concern. Across all shifts and hours of the day, each individual tending to mom was nothing short of amazing. In addition, the kind words and actions extended to me made this terribly difficult time easier.

There is no way for me to adequately recognize and thank each staff member that cared so much for Louise. If I try to name them individually, I will surely miss someone. Instead, I can only hope that the enclosed contribution will serve as a token of my heartfelt appreciation for each and every one of them. Please use it to benefit mom's caregivers in the best way you see fit.

Thank you again for everything. I miss seeing everyone I have come to know and grow so fond of over the years. I wish you all much happiness and continued success.

With love and gratitude,


Lisa Hugo